

104

Route Guide & Hazard Awareness

*STRATFORD - PLASHET ROAD - GREEN STREET
LONSDALE AVE - EAST HAM - BECKTON BUS STATION*

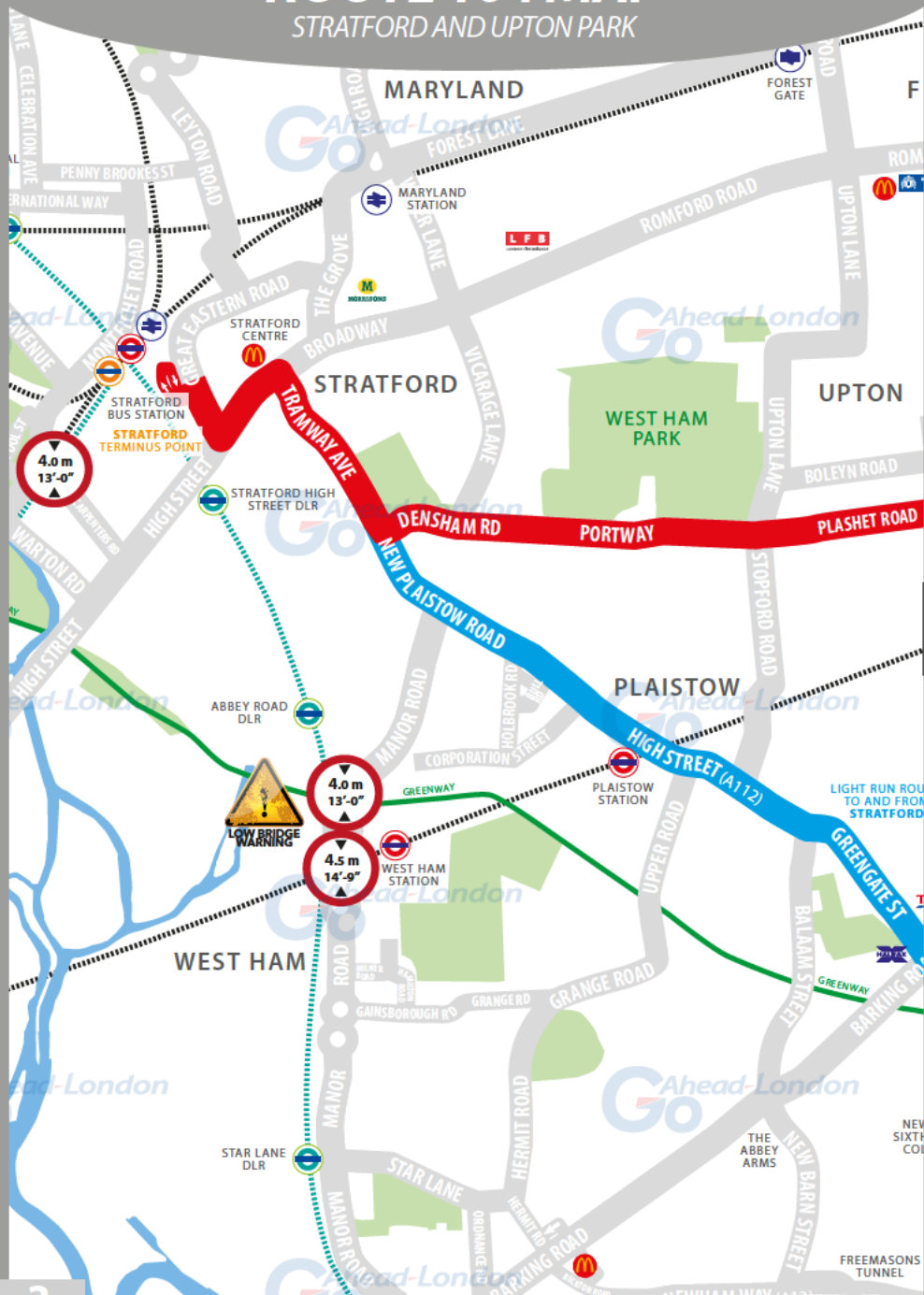


CONTENTS

ROUTE 104 MAP Between Stratford and Upton Park. 3	ROUTE 104 MAP Between and Upton Park and Beckton Bus Station. 4	LIGHT RUN 104 MAP Between Beckton and River Road Garage. 5	RUNNING LIGHT To and from Stratford Bus Station. 6
RUNNING LIGHT To and from Beckton Bus Station. 7	IN SERVICE Route guide to and from Stratford and Beckton Bus Station. 8	STRATFORD BUS STATION Terminus point and map. 9	UPTON PARK STUKELEY ROAD Curtailment point and map. 10
UPTON PARK CLAUGHTON ROAD Curtailment point and map. 11	EAST HAM LONSDALE AVENUE Curtailment point and map. 12	BECKTON BUS STATION Terminus point and map. 13	LOCAL HAZARDS Hazards to be aware of and other points to note. 14
LOCAL HAZARDS Hazards to be aware of and other points to note. 15	AT THE GARAGE General information and safety at the garage. 16	CODES & PROCEDURES Facility codes, curtailment abrv & emergency radio procedure. 17	THINGS TO REMEMBER Make notes along the way. 18

ROUTE 104 MAP

STRATFORD AND UPTON PARK



GO TO PAGE 4

LIGHT RUN 104

BECKTON AND RIVER ROAD GARAGE



GO TO PAGE 4

RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO STRATFORD BUS STATION

- From **River Road garage**, turn right onto River Road
- Turn left onto Alfreds Way/Barking Bypass (*towards Central London*) **A13**
- Continue ahead onto Newham Way **A13**
- Take slip road onto Tollgate Road (*towards Stratford/Plaiستow*) **A13**
- Keep right and at traffic light, turn right onto Tollgate Road
- At traffic light, turn right onto Prince Regent Lane **A112**
- At traffic light, continue ahead onto Greengate Street **A112**
- Continue ahead onto The Broadway **A112**
- Continue ahead onto High Street **A112**
- At traffic light, continue ahead onto Plaistow Road **A112** (*Plaistow station on left*)
- Continue ahead onto New Plaistow Road **A112**
- At traffic light, continue ahead onto West Ham Lane and Tramway Avenue **A112**
- At traffic light, turn left onto Broadway and continue onto High Street **A118**
- At traffic light, turn right onto Great Eastern Road **A118**
- At traffic light, turn left onto Station Street and bus station to **stand**

FROM STRATFORD BUS STATION

- At **stand**, exit bus station
- At traffic light, turn right onto Station Street **A118**
- At traffic light, turn left onto High Street and continue onto Broadway **A118**
- At traffic light, turn right onto Tramway Avenue and West Ham Lane **A112**
- Continue ahead onto New Plaistow Road **A112**
- At traffic light, continue ahead onto Plaistow Rd **A112** (*Plaistow station on right*)
- Continue ahead onto High Street and onto The Broadway **A112**
- At traffic light, continue ahead onto Greengate Street **A112**
- At traffic light, continue ahead onto Prince Regent Lane **A112**
- Turn left onto Newham Way **A13**
- Continue ahead onto Alfreds Way/Barking Bypass **A13**
- Take slip road towards Movers Lane (*past BP petrol station*)
- At traffic light, turn right onto Movers Lane and onto River Road
- Turn left onto Thames Road and right onto Creek Road
- At junction, turn right onto Long Reach Road
- At junction, turn right onto River Road to **River Road garage**

RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO BECKTON BUS STATION

- From **River Road garage**, turn right onto River Road
- Turn left onto Alfreds Way/Barking Bypass (*towards Central London*) **A13**
- Continue ahead onto Newham Way **A13**
- Take slip road at Beckton Alps (*towards A117*) **A13**
- At traffic light, turn left onto Woolwich Manor Way **A117**
- At roundabout, take 2nd exit onto Woolwich Manor Way **A117**
- At traffic light, turn right into Beckton Bus Station to **stand**

FROM BECKTON BUS STATION

- At **stand**, continue ahead and exit Beckton Bus Station
- At traffic light, turn left onto Woolwich Manor Way **A117**
- At roundabout, take 2nd exit onto Woolwich Manor Way **A117**
- Continue ahead onto Woolwich Manor Way (*under Newham Way overpass*) **A117**
- At traffic light, turn right onto Newham Way **A13**
- Continue ahead onto Alfreds Way/Barking Bypass **A13**
- Take slip road towards Movers Lane (*past BP petrol station*)
- At traffic light, turn right onto Movers Lane
- Continue ahead onto River Road
- Turn left onto Thames Road
- Turn right onto Creek Road
- At junction, turn right onto Long Reach Road
- At junction, turn right onto River Road
- Turn right into **River Road garage**

ROUTE DIRECTIONS

RUNNING IN SERVICE

NEVER
DIVERT OFF
LINE OF ROUTE
UNLESS ADVISED
BY BUS

TO BECKTON BUS STATION

- At **stand**, exit bus station
- At traffic light, turn right onto Station Street **A118**
- At traffic light, turn left onto High Street and continue onto Broadway **A118**
- At traffic light, turn right onto Tramway Avenue and West Ham Lane **A112**
- At traffic light, turn left onto Densham Road **B165**
- At traffic light, continue ahead onto Portway and onto Plashet Road **B165**
- At traffic light, turn right onto Green Street **B167**
- At traffic light, turn right onto Barking Road **A124**
- Turn left onto Boundary Road **B167**
- Turn left onto Central Park Road **B167**
- Turn right onto Hatherley Gardens
- At junction, turn left onto Lonsdale Avenue
- At junction, turn right onto High Street South **A117**
- Continue ahead onto Woolwich Manor Way (*under Newham Way overpass*) **A117**
- At roundabout, take 2nd exit onto Woolwich Manor Way **A117**
- At traffic light, turn right into Beckton Bus Station to **stand**

TO STRATFORD BUS STATION

- At **stand**, continue ahead and exit Beckton Bus Station
- At traffic light, turn left onto Woolwich Manor Way **A117**
- At roundabout, take 2nd exit onto Woolwich Manor Way **A117**
- Continue ahead onto Woolwich Manor Way (*under Newham Way overpass*) **A117**
- Turn left onto Greatfield Avenue
- At junction, turn right onto Lonsdale Avenue
- Continue ahead onto Boundary Road and take 2nd exit onto Boundary Road
- At traffic light, continue ahead onto Green Street **B167**
- At traffic light, turn left onto Plashet Road **B165**
- At traffic light, continue ahead onto Portway **B165**
- At traffic light, continue ahead onto Densham Road **B165**
- At traffic light, turn right onto West Ham Lane and Tramway Avenue **A112**
- At traffic light, turn left onto Broadway and continue onto High Street **A118**
- At traffic light, turn right onto Great Eastern Road **A118**
- At traffic light, turn left onto Station Street and bus station to **stand**

STRATFORD

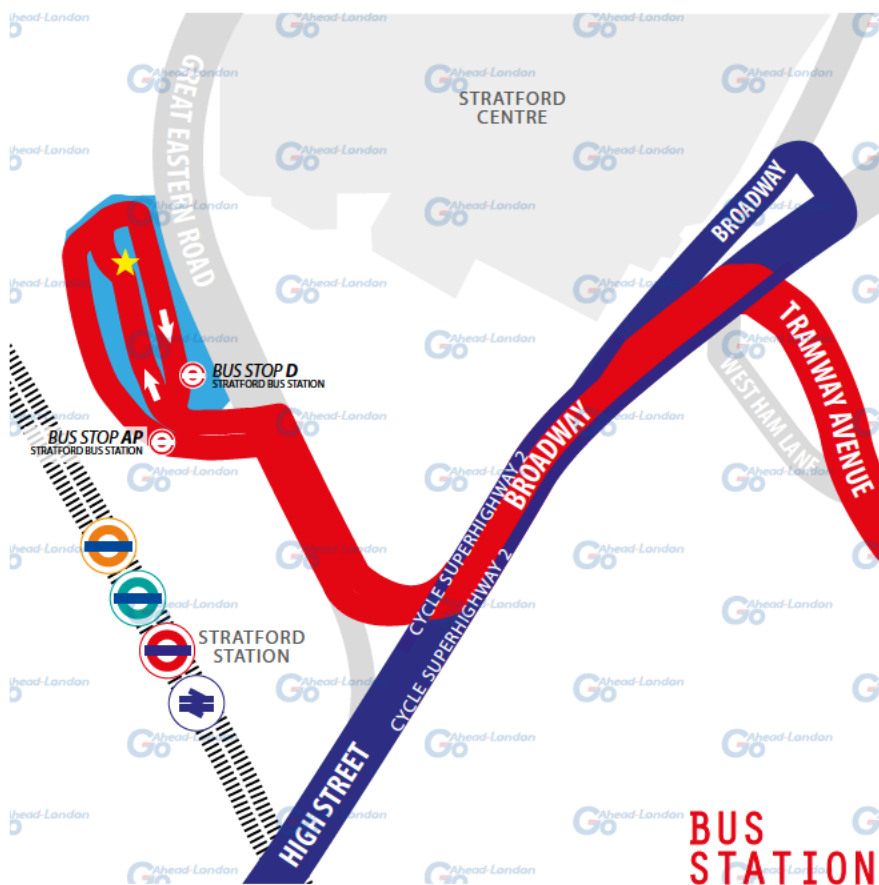
TERMINUS POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Beckton. Proceed from Stratford Bus Station via Stratford Bus Station to stand. Set down on Station Street at **ALIGHTING POINT AP2**.

Towards Beckton. Depart via Stratford Bus Station to Stratford Bus Station. Pick up in Stratford Bus Station at **BUS STOP D**.

Private stand for up to 14 buses facing north in Stratford Bus Station on west side of Great Eastern Road. No more than 1 bus on Route 104 should be scheduled to stand at any one time. **Blind display: STRATFORD.**



UPTON PARK

CURTALMENT POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Beckton. Proceed from Green Street via Boleyn Road and Stukeley Road to stand. Set down on Green Street at **BUS STOP D**.

Towards Beckton. Depart via Stukeley Road to Plashet Road. Pick up on Plashet Road at **BUS STOP L**.

Public stand for one bus on the east side of Stukeley Road. No more than 1 bus on Route 104 should be scheduled to stand at any one time.

Blind display: **UPTON PARK STATION**.



UPTON PARK

CURTALMENT POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Beckton. Proceed from Barking Road via Central Park Road, Boundary Road and Cloughton Road to stand. Set down on Boundary Road at **BUS STOP R.**

Towards Beckton. Depart via Cloughton Road and Barking Road to Central Park Road. Pick up on Central Park Road at **BUS STOP U.**

From Stratford. Proceed from Green Street via Central Park Road, Boundary Road and Cloughton Road to stand. Set down on Green Street at **BUS STOP F.**

Towards Stratford. Depart via Cloughton Road and Barking Road to Green Street. Pick up on Green Street at **BUS STOP G.**

Public stand on west side of Cloughton Rd. Blind display: **UPTON PARK BOLEYN.**



EAST HAM

CURTAILMENT POINT

PLEASE CHECK
TRIP NUMBER
ON ETM BEFORE
DEPARTING

From Beckton. Proceed from Greatfield Avenue via Lonsdale Avenue to stand. Set down on Greatfield Avenue at **BUS STOP BT**.

Towards Beckton. Depart via Lonsdale Avenue to High Street South. Pick up on High Street South at **BUS STOP BH**.

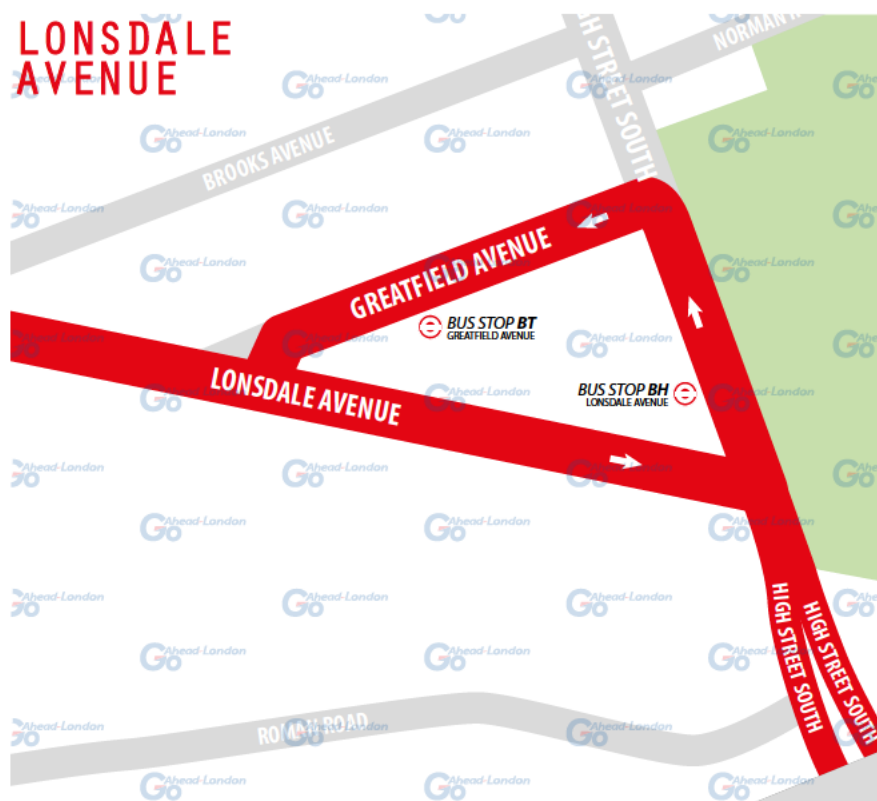
From Stratford. Proceed from High Street South via Greatfield Avenue and Lonsdale Avenue to stand. Set down on High Street South at **BUS STOP BH**.

Towards Stratford. Depart via Lonsdale Avenue and High Street South to Greatfield Avenue. Pick up on Greatfield Avenue at **BUS STOP BT**.

Public stand for one bus on north side of Lonsdale Avenue.

Blind display: **BECKTON ALPS**.

LONSDALE AVENUE



BECKTON

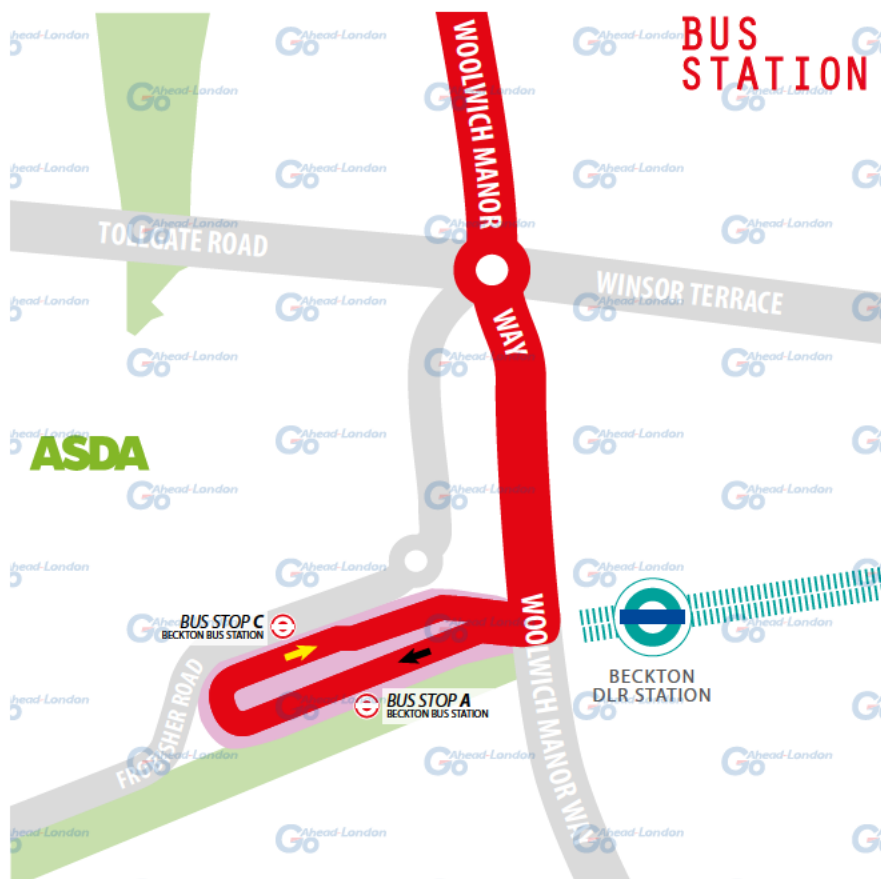
TERMINUS POINT

PLEASE CHECK
TRIP NUMBER
ON ETM BEFORE
DEPARTING

From Custom House. Proceed from Beckton Bus Station direct to stand. Set down on Beckton Bus Station at **BUS STOP A**.

Towards Custom House. Depart to Beckton Bus Station.
Pick up on Beckton Bus Station at **BUS STOP C**.

Private stand for three buses on north side of bus station on west side of Woolwich Manor Way. Blind display: **EAST HAM STATION**.



LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



BUS STAND | STRATFORD BUS STATION

Passengers and pedestrians approaching buses on stand. Drivers are required to wait for intending passengers. When closing the doors, ensure that it is clear.

PEDESTRIAN ACTIVITY | STRATFORD CENTRE

Major transport hub with lots of pedestrian activity. Drivers are required to wait for intending passengers. When closing the doors, ensure that it is clear.

SEGREGATED CYCLE LANE | STRATFORD HIGH STREET

On exiting the bus station, you meet a segregated cycle lane which at lights breaks the segregation. Drivers are advised to be aware of cyclists riding off the cycle lane.

PUFFIN CROSSING | STRATFORD BROADWAY

Layout has a puffin crossing which is part of Cycle Superhighway 2. Drivers must remain alert for pedestrians and cyclists especially with blind spots on the bend.

BUSY BUS STOP | WEST HAM LANE

Drivers are required to wait for intending passengers. When closing the doors, ensure that it is clear.

FLAGS AND SHELTERS | DENSHAM ROAD

Caution with overhangs and mirrors.

BUSY PARKING AREA | PORTWAY

Busy area with parking around shops. Forward plan with oncoming traffic.

BUSY RESIDENTIAL ROAD | PLASHET ROAD

Busy residential road with parking on one side for long lengths without a gap. Ensure there is sufficient space ahead before proceeding.

BUSY PARKING AREA | GREEN STREET

Busy shopping area including train station and market. Bus stops are busy.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



BUSY JUNCTION | UPTON PARK, BOLEYN

Busy junction with staggered layout going north and south. Care and caution needed. Be ready for sudden change of direction from motorists.

GIVE-WAY | CENTRAL PARK RD (TOWARDS MANOR PARK)

At the junction of St Martins Avenue, both directions have give-way markings.

PARKING | BOUNDARY ROAD (TOWARDS STRATFORD)

Parking on both sides. Ensure there is sufficient space ahead before proceeding.

TRAFFIC ISLANDS | HATHERLEY GARDENS

Residential parking on both sides with traffic islands. Care and caution.

PARKING BOTH SIDES | EAST HAM LONSDALE AVENUE

Parking on both sides with traffic islands. The traffic island outside No 284 (westbound) has insufficient room between markings and the island. Caution with overhangs and mirrors. Code Blue to be used if unable to pass through.

BUSY RESIDENTIAL ROAD | GREATFIELD AVENUE

Busy residential road with parking on both sides. Care and caution.

BUSY JUNCTION | LONSDALE AVENUE/HIGH STREET STH

Busy junction with access to A13 Newham way in close proximity. Greenway also creates a crest, limiting visibility to the Greenway. Care and caution.

PARKED CARS NEAR BUS STOP | HIGH STREET NORTH

Sometimes difficult to pull in safely to the kerb and may have to stop in the road to let passengers alight. Caution in case of cyclists passing on nearside.

LOW BRIDGE 13' 0" | MANOR ROAD OFF LINE OF ROUTE

Two bridges on this road. One is 14' 9" (Canning Town towards Stratford) which a double decker can pass under however, from the opposite direction (Stratford towards Canning Town), there are yellow safety bells which any double decker will collide with prior to hitting the 13' 0" bridge. **Do not use this road.**

AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE
**WEAR YOUR
HI-VIS** WITHIN
THE GARAGE

GO SLOW!
MANDATORY
SPEED OF 5 MPH
WITHIN THE
GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO
DESIGNATED
PATHS AND
WALKWAYS

NO EXCUSES
PLEASE ABIDE BY
THE RULES. IT'S
MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER
**LOOK OUT
FOR CYCLISTS**
DRIVE SLOWLY

PARK FERRY
VEHICLES WITHIN
DESIGNATED
AREAS

**USE THE
HORN** WHEN
APPROACHING
CORNERS &
REVERSING

HYBRID BUSES
ARE SILENT. BE
EXTRA CAUTIOUS
WHILST ON THE
MOVE!

FUEL, OIL &
COOLANT SPILLS
CAN MAKE THE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE
YOURSELF WITH
THE GARAGE
SAFETY CODE



AND THINK FIRST!

OTHER INFORMATION

CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM:
GIVE ACCURATE
INFORMATION.
WE'RE HERE
TO ASSIST!

ROUTE 104 | CURTAILMENT ABBREVIATIONS:

CRA	Stratford Bus Station	CRL	Stukeley Road
PX	Upton Park, Cloughton Road	PXT	East Ham, Lonsdale Ave
WYC	Beckton Bus Station		

FACILITIES | THROUGHOUT THE ROUTE

Stratford Bus Station. (24 hours). [REDACTED]

If you urgently need to use a facility, please inform iBus immediately.

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you see *** displayed on the MDT screen to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. *You should not use the radio whilst the vehicle is in motion.*

CODE
GREEN

Call your garage for non-emergency, mechanical defects, help or advice

CODE
BLUE

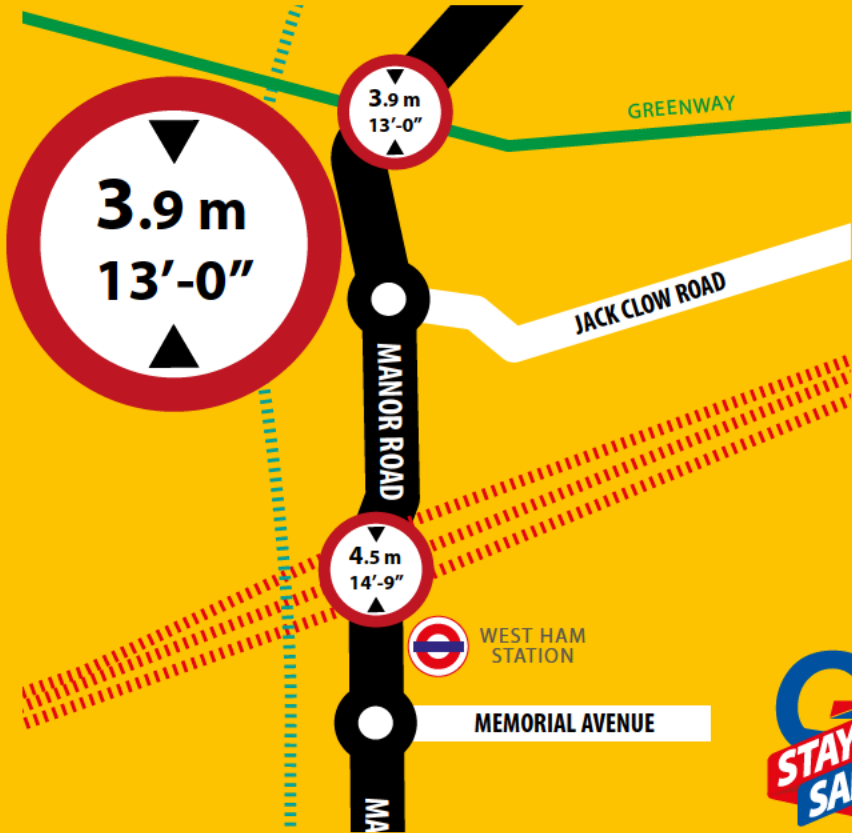
Call CentreComm for non-emergency, incident reporting or diversions

CODE
RED

Call CentreComm for emergency services, passenger injury or assault

BE AWARE.

WARNING LOW BRIDGE ON MANOR ROAD



Warning. Low bridge on Manor Road (off line of route) in West Ham. **Do not go under this bridge** under any circumstances. Anticipate and always remain alert.